MISSISSIPPI STATE DEPARTMENT OF HEALTH -2 PM 3: 31 BUREAU OF PUBLIC WATER SUPPLY CCR CERTIFICATION FORM CALENDAR YEAR 2012 THE OAKS HS (ITILITIES Public Water Supply Name List PWS ID #s for all Community Water Systems included in this CCR The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. Since this is the first year of electronic delivery, we request you mail or fax a hard copy of the CCR and Certification form to MSDH. Please check all boxes that apply. Customers were informed of availability of CCR by: (Attach copy of publication, water bill or other) Advertisement in local paper (attach copy of advertisement) Ü On water bills (attach copy of bill) U Email message (MUST Email the message to the address below) Other Date(s) customers were informed: / / , / CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used Date Mailed/Distributed: 7/1/13 CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed: As a URL (Provide URL As an attachment As text within the body of the email message CCR was published in local newspaper. (Attach copy of published CCR or proof of publication) Name of Newspaper: Date Published: Ü CCR was posted in public places. (Attach list of locations) Date Posted: CCR was posted on a publicly accessible internet site at the following address (DIRECT URL REQUIRED): CERTIFICATION I hereby certify that the 2012 Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply. ame/Title (Bresident, Mdyor, Ofvner, etc.)

Deliver or send via U.S. Postal Service: Bureau of Public Water Supply P.O. Box 1700

Jackson, MS 39215

May be faxed to: (601)576-7800

May be emailed to: Melanie. Yanklowski@msdh.state.ms.us

2012 Drinking Water Quality Report The Oaks Utilities PWS 0240256

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Our water source is a deep well in the Graham Ferry Aquifer.

Source water assessment and its availability

The source water assessment report compiled by the MS Department of Environmental Quality ranks our water as moderate for susceptibility to contamination. This report is available at the Lowry Development office.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

How can I get involved?

For any questions about your drinking water supply, please contact Lowry Development at 228.861.8883.

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Oaks Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	MCLG	MCL,			•			
	or	TT, or	Your	l .	nge	Sample		
<u>Contaminants</u>	MRDLG	MRDL	Water	Low	<u>High</u>	<u>Date</u>	<u>Violation</u>	Typical Source
Disinfectants & Disinfectant By-Products								
(There is convincing of	evidence th	at additio	n of a di	sinfect	ant is n	ecessary	for control o	f microbial contaminants)
Chlorine (as Cl2) (ppm)	4	4	1	0.5	2.5	2012	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	7	NA		2012	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	2.65	NA		2012	No	By-product of drinking water disinfection
Inorganic Contamin	ants							
Nitrate [measured as Nitrogen] (ppm)	10	10	0.08	NA		2012	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	J	0.02	NA		2012	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Antimony (ppb)	6	6	0.5	NA		2011	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.

Copper - action level at consumer taps (ppm)	1.3	1.3	0.1	201	2	0		No	Corrosion of household plumbing systems Erosion of natural deposits
Inorganic Contamina	ants				Τ				
<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Water</u>	<u>Dat</u>		xceeding		<u>AL</u>	Typical Source
(pCi/L)	0	15	0.6 Your	0.6 Sam	0.6	# Sample		No Exceed	Erosion of natural deposits
226/228) (pCi/L) Alpha emitters	0	5			0.549				Erosion of natural deposits
Uranium (ug/L) Radium (combined	0	30							Erosion of natural deposits
Radioactive Contam		20	1000	0.00	0.067	2011		NI.	Custom of natural democities
Cyanide [as Free Cn] (ppb)	200	200	15	NA		2011]		Discharge from plastic and fertilizer factories
Thalfium (ppb)	0.5	2	0.5	NA		2011	,	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories
Selenium (ppb)	50	50	2.5	NA		2011	No		Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Mercury [Inorganic] (ppb)	2	2	0.5	NA	ŗ	2011	No		Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfil Runoff from cropland
Fluoride (ppm)	4	4	0.46	NA		2011	2011		Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Chromium (ppb)	100	100	0.5	NA		2011			Discharge from steel and pulp mills; Erosio of natural deposits
Cadmium (ppb)	5	5	0.5	NA		2011		No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Beryllium (ppb)	4	4	0.5	NA		2011		No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Barium (ppm)	2	2	0.0108	NA		2011			Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Arsenic (ppb)	0	10	0.9	NA		2011			Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes

Additional Contaminants

In an effort to insure the safest water possible the State has required us to monitor some contaminants not required by Federal regulations. Of those contaminants only the ones listed below were found in your water

<u>Contaminants</u>	State MCL	Your Water	<u>Violation</u>	Explanation and Comment
Volatile Organic Compounds	5 ppb	0.58 ppb	No	

Term	Definition
ug/L	ug/L: Number of micrograms of substance in one liter of water
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ррь	ppb: parts per billion, or micrograms per liter (μg/L)
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL.	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL.	MPL: State Assigned Maximum Permissible Level

For more information please contact:

Contact Name: Jim Lowry at Lowry Developments

Address: MS

Phone: 228.861.8883

2012 Drinking Water Quality Report JUL 18 PM 3: 02 The Oaks Utilities PWS 0240256 CORRECTED CCR

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Our water source is a deep well in the Graham Ferry Aquifer.

Source water assessment and its availability

The source water assessment report compiled by the MS Department of Environmental Quality ranks our water as moderate for susceptibility to contamination. This report is available at the Lowry Development office.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

How can I get involved?

For any questions about your drinking water supply, please contact Lowry Development at 228.861.8883.

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Monitoring and reporting of compliance data violations

During a sanitary survey conducted on 9/24/12 the Mississippi State Department of Health cited the following significant deficiency.

Inadequate internal cleaning/maintenance of storage tanks.

CORRECTIVE ACTION: MSDH is currently working with this system to return them to compliance since the expiration deadline. It is anticipated we will be returned to compliance by June 1, 2013.

During a sanitary survey conducted on 9/24/12 the Mississippi State Department of Health cited the following significant deficiency.

Lack of redundant mechanical components where treatment is required.

CORRECTIVE ACTION: MSDH is currently working with this system to return them to compliance since the expiration deadline. It is anticipated we will be returned to compliance by June 1, 2013.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Oaks Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	MCLG or	MCL, TT, or	Your		inge '	Sample	3 1113	
Contaminants Disinfectants & Disi	MRDLG			Low	<u>High</u>	<u>Date</u>	<u>Violation</u>	Typical Source
~			***************************************	sinfect	ant is n	ecessary	for control c	f microbial contaminants)
Chlorine (as Cl2) (ppm)	4	4	1	0.5	2.5	2012	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	7	NA		2012	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	2.65	NA		2012	No	By-product of drinking water disinfection
Inorganic Contamin	ants							
Nitrate [measured as Nitrogen] (ppm)	10	10	0.08	NA		2012	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	0.02	NA		2012	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Antimony (ppb)	6	6	0.5	NA		2011	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.9	NA		2011	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	0.0108	NA		2011	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	0.5	NA		2011		Discharge from metal refineries and coal- burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	0.5	NA		2011	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	0.5	NA		2011		Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	4	4	0.46	NA		2011	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Mercury [Inorganic] (ppb)	2	2	0.5	NA		2011	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland

Selenium (ppb)	50	50	2.5	NA		2011]	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Thallium (ppb)	0.5	2	0.5	NA		2011]	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories
Cyanide [as Free Cn] (ppb)	200	200	15	NA		2011)	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Radioactive Contam	inants								
Uranium (ug/L)	0	30	0.067	0.067	0.067	7 2011)	No	Erosion of natural deposits
Radium (combined 226/228) (pCi/L)	0	5	0.549	0.549	0.549	2011)	No	Erosion of natural deposits
Alpha emitters (pCi/L)	0	15	0.6	0.6	0.6	2012]	No	Erosion of natural deposits
<u>Contaminants</u>	MCLG	<u>AL</u>	Your <u>Water</u>	Sam <u>Dat</u>		# Samples Exceeding A		Exceed <u>AL</u>	ls Typical Source
Inorganic Contamin	ants								
Copper - action level at consumer taps (ppm)	1.3	1.3	0.1	201	2	0		No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0	201	2	0		No	Corrosion of household plumbing systems; Erosion of natural deposits

Additional Contaminants

In an effort to insure the safest water possible the State has required us to monitor some contaminants not required by Federal regulations. Of those contaminants only the ones listed below were found in your water

<u>Contaminants</u>	State MCL	Your Water	<u>Violation</u>	Explanation and Comment
Volatile Organic	5 nah	0.58 ppb	No	
Compounds	5 ppb	0.36 ppb	No	

Term	Definition
ug/L	ug/L: Number of micrograms of substance in one liter of water
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (μg/L)
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Additional Contaminants

In an effort to insure the safest water possible the State has required us to monitor some contaminants not required by Federal regulations. Of those contaminants only the ones listed below were found in your water

Contaminants State MCL		Your Water	Violation	Explanation and Comment					
Volatile Organic Compounds	5 ppb	0.58 ppb	No	The state of the s	Marie Help and Control and Con				
Unit Descriptions									
Term		Definition							
ug/L		ug/L: Number of micrograms of substance in one liter of water							
ppm		ppm: parts per million, or milligrams per liter (mg/L)							
ppb		ppb: parts per billion, or micrograms per liter (μg/L)							
pCi/L		pCi/L: picocuries per liter (a measure of radioactivity)							
NA		NA: not applicable							
ДИ		ND: Not detected							

NR: Monitoring not required, but recommended.

Important Drinking Water Definitio	ns
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions; State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

For more information please contact:

NR

Contact Name: Jim Lowry at Lowry Developments

Address: MS

Phone: 228.861.8883

Corrected 2012 Drinking Water Quality Report

The Oaks PWS 0240256

The recent consumer confidence report on our drinking water failed to include significant deficiencies in monitoring and reporting of Compliance data. These deficiencies are explained in a corrected CCR which is available upon request. If you have any questions, please contact Lowery Development at 228-861-8883.